



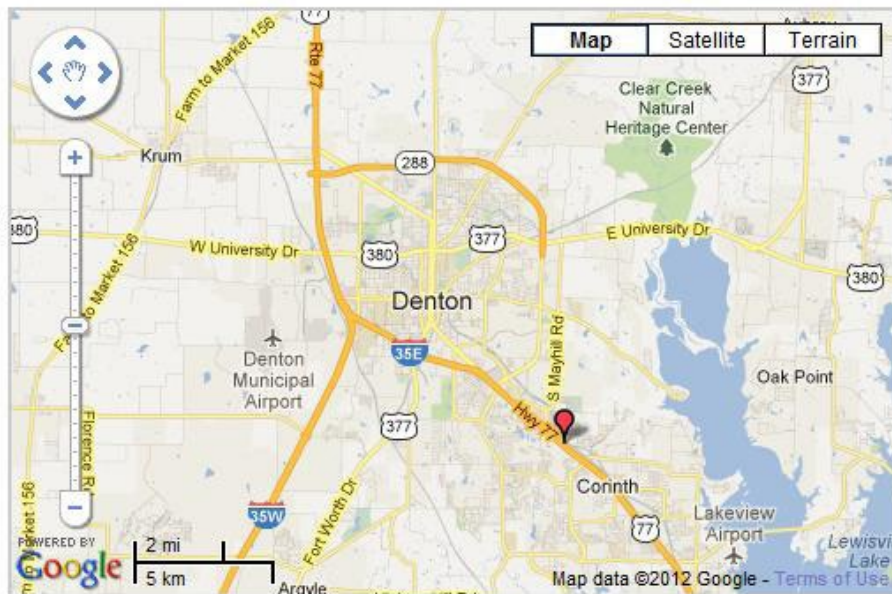
Client Information – ER Referral

Thank you for considering Denton County Animal ER for your current animal emergency needs. We work closely with your primary care veterinarian to provide continuous, affordable and compassionate emergency veterinary care for your pet.

Hours & Directions

Denton County Animal ER is open weeknights (5pm-8am), 24 hours on weekends (5pm Friday through 8am Monday) and all major holidays. Our services are provided on a first come, first served basis, except for critical patients. Patients will be triaged and the critical patients will be assessed and treated first.

Denton County Animal ER is located on the south side of the city of Denton, approximately ½ mile north of the Shady Shores / Post Oak Exit along the northbound service road. Our hospital resides in the Gateway Plaza business park.



Estimates & Payment Policy

Prior to your pet being hospitalized for any diagnostic procedures, treatment, or surgery, you will receive a written estimate of the cost of the recommended medical care plan. Due to the nature of your pet's condition, and related variables, such as length of anesthesia, types and amounts of medications dispensed and administered, this is only an estimate and not a final invoice. The estimate has a range of potential costs, and we will do our best not to exceed the upper limit of the estimate without notifying you first. Hospitalized patients will be required to leave a deposit in the amount of estimated services to be provided.

Denton County Animal ER accepts Visa, MasterCard, American Express, Discover Card, checks (with a valid driver's license and check approval), cash and CareCredit (a financing option for qualified applicants). Payment is due at the time of service. We never want finances to limit the care for your pet so please alert us to any financial concerns you may have and we will do our best to work with you so that patient care is not affected.



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